



THE STAR RESIDENCES

Tower 2 Loading Dock & Lift Declaration Booking Form

Name:								
Apartment Number:								
E-mail Address:								
Mobile Number:								
Apartment Status:	Owner Occupier	☐	Tenant	☐	Star Managed	☐	Other	☐
Managing Agent Details:								
Requested Date of Lift Booking:								
Time of lift booking: <i>Please indicate preferred times, maximum 90 minutes per booking</i>	Select Time		Adhoc Delivery			Please note ad-hoc deliveries lack a specific time, requiring flexibility and advance planning to secure building access to the loading dock and limited lift resources, as exact delivery timing depends on supplier logistics.		
Removalist Company:								
Mobile No of Removalist:								
Copy of Removalist Insurance attached?	YES	☐	NO	☐				

Terms & Conditions

By signing this document, I acknowledge and agree to the following terms and conditions:

1. The requested lift booking day and time (noted above) are subject to availability and are not confirmed until I receive confirmation in writing from The Star Entertainment Letting Pty Ltd (Caretaker). I understand that the actual day and time allotted to me will be at the discretion of the Caretaker.
2. I will conduct myself (and I will procure that each of my invitees conduct themselves) in a manner that is conducive to the safety, comfort and convenience of other owners, guests and residents.
3. Before moving any items/commencing my move I will register with the Strata team and complete the required induction of building and lift procedures.
4. I acknowledge the truck/vehicle restrictions and lift dimensions set out below and, given the size of the loading bay, any removalist vehicle larger than the vehicle restrictions set out below will not be permitted in the loading bay. I will ensure that these truck/vehicle restrictions are communicated to my chosen removalist company prior to engaging them.
5. All furniture must be delivered via the Tower 2 loading bay.
6. All packing materials (boxes, plastics, foams, etc.) must be removed by the removalist. No packing materials are to be left on the floors, in common areas or placed down rubbish chutes. No items are permitted to be moved through the main lobby.
7. Other than the lift that has been booked and allocated to me, no other lifts are to be used to move items.
8. No move ins/outs must take place without the lift covers being installed in the relevant lift.
9. All property (including the relevant lift and corridors) must be left in the same condition as originally provided to me. Any damages or breakages must immediately be reported by me to the Caretaker.
10. No person is permitted to use (including using to move property and items) the fire escape stairwells other than in the event of an emergency. Unauthorised use or obstruction of fire escape stairwells may result in a breach notice and may result in a fine being imposed by the relevant authorities.
11. I acknowledge that riding on the residential dock lift is strictly prohibited. The lift is to be used for goods only, in accordance with the displayed signage and induction requirements. Any breach of this requirement by myself, my invitees or contractors may result in immediate cancellation of the booking and further action by the Caretaker or Body Corporate.
12. If, for any reason, a lift which services my floor is (or becomes) out of service, my booking will be cancelled and the Caretaker will work with me to arrange another day and time to conduct or finalise my move.
13. I acknowledge that I (and my removalist) will not be permitted access to the property until my removalist's Public Liability Insurance certificate of currency (in the amount of not less than \$20,000,000) has been provided.
14. I will be allocated a time block of a maximum time of 90 minutes to access the lift, and my move must be completed within the time block allocated to me. As lift bookings will be back-to-back I will immediately return the lift key at the end of my allocated time block. Failure to return the lift key or losing the lift key will result in a replacement fee of \$200.00 that will be payable by me to the Caretaker.
15. I agree that I am responsible for all loss or damage to common property (including lifts and corridors), and I will be responsible for all costs associated with rectification of any damage caused to common property as a result of my move in/out, and/or the cost to replace lost/stolen lift keys, callout charges for lift faults, and/or any false alarm callouts resulting from the move.
16. I agree to leaving a \$200 deposit bond to cover for any damages that may occur during my move-in. Bond will be returned once confirmation has been received that no damage has occurred to the common property in the process of my move and the lift key has been returned.
17. A breach of these terms or failure to follow reasonable directions issued by the Caretaker may result in a breach notice from the Tower 2 Body Corporate.
18. The terms are governed by the laws of Queensland.



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Truck/Vehicle Restrictions

Maximum width of vehicle: 2.55m

Maximum length of vehicle: 8.1m

Height Restriction for the Loading Bay : 4.5m

Height Restrictions for the car park: 1.95m

****Important****

1. Trucks larger than this will not be permitted in the Residential Loading Bay.
2. Cantilever tailgate lifters are not permitted as this will increase the length of the truck blocking access to other users of the main loading dock area.
3. Anyone on the loading dock assisting with the move will require a Hi Vis Vest per the loading dock procedures, please note these are not supplied.

It is important to note the above items and to ensure that these are communicated to your chosen removalist company when you are planning a move.

Lift Dimensions

Lift Dimensions 2600mm(High) x 1500mm(Wide) x 2025mm(Deep)

Lift/Landing Entrance Size 2200mm(High) x 1000mm(Wide)

I agree to the terms and conditions set out in this document:

Resident/Owners Name:

Signature:

Date:

The Star Entertainment Group welcomes you to Tower 2. Please tick below if you would like to receive information and news from the Star Entertainment Group:

- ☐ I would like to receive information on letting services provided by The Star Entertainment Letting Pty Ltd
- ☐ I would like to receive the latest news on special events, discounts, offers and promotions from The Star Entertainment Group

Privacy Collection Statement:

The Star Entertainment Group (including The Star Entertainment Letting Pty Ltd) collects personal information from you. We may use and disclose your personal information for the purposes of providing you with products and services, providing you with information about our letting services, administration of your account, providing you with updates about Tower 2, managing the building services of Tower 2, contacting you if there are any maintenance or emergencies in relation to Tower 2 and/or Broadbeach Island, undertaking analytics activities, as well as proceeding with your request to receive newsletters and marketing materials information about promotions, events, discounts and special offers. Without your personal information, we may not be able to provide you with such services or information. Your personal information is handled in accordance with our Privacy Policy. Our Privacy Policy contains information about how you may access the personal information we hold about you and seek the correction of that information. We will not sell your personal information, however, we may disclose your information to other organisations that assist us with providing products and/or services, to our service providers or business partners, , to the Body Corporate for Tower 2, and as otherwise set out in our Privacy Policy. In some cases, this may include organisations based overseas (e.g. to our offshore service providers) as detailed in our Privacy Policy. Our Privacy Policy also contains information about how you may complain about a privacy breach and how we will deal with a privacy complaint. You can view our Privacy Policy on our website (<https://www.starentertainmentgroup.com.au/privacy-policy>).